

## WORK CERTIFICATE

**Company legal name:**

Health and Welfare Information Systems Centre (TEHIK)

**Registry code:** 70009770

**Registered address:**

Pärnu maantee 132  
11317 Tallinn  
Estonia

**Phone:** +372 7943 900

**Email:** [info@tehik.ee](mailto:info@tehik.ee)

**Website:** <https://www.tehik.ee/>

**Employee information**

This is to certify that **Sergei Erbin** was employed by **Health and Welfare Information Systems Centre (TEHIK)** in the following positions:

**Team Lead 12 September 2022 – 28 December 2022**

*Job description:* Oversaw the development and operations teams for the **Social Services and Benefits Data Register (STAR)**, ensuring successful project delivery and reliable system performance.

**Head of Department 28 December 2022 – 1 October 2023**

*Job description:* Oversaw the development and operations teams for the **Social Protection Information System (SKAIS)** and the **Social Services and Benefits Data Register (STAR)**, ensuring successful project delivery and reliable system performance.

**IT Project Manager 1 October 2023 – 1 January 2024**

*Job description:* Led two projects: the implementation of **Dependency-Track** and the procurement of a maintenance partner for the **Social Protection Information System (SKAIS)**.

**Agile Coach 1 January 2024 – 20 October 2025**

*Job description:* Supported product owners and development teams in adopting Agile ways of working across GovTech projects, fostering effective delivery, collaboration, alignment, and continuous improvement.

**Team Lead 20 October 2025 – onwards**

*Job description:* Lead a team of data warehouse developers and data analysts responsible for developing and maintaining data pipelines, BI reports, and other data solutions.

**Length of employment:**

From **12 September 2022** – *employment is still active*

This certificate is issued at the employee's request and is intended for submission to Jamk University of Applied Sciences.

**Date of issue:**

**12 January 2026**

**Signature:**



**Margus Arm**

**Director**

**Health and Welfare Information Systems Centre (TEHIK)**